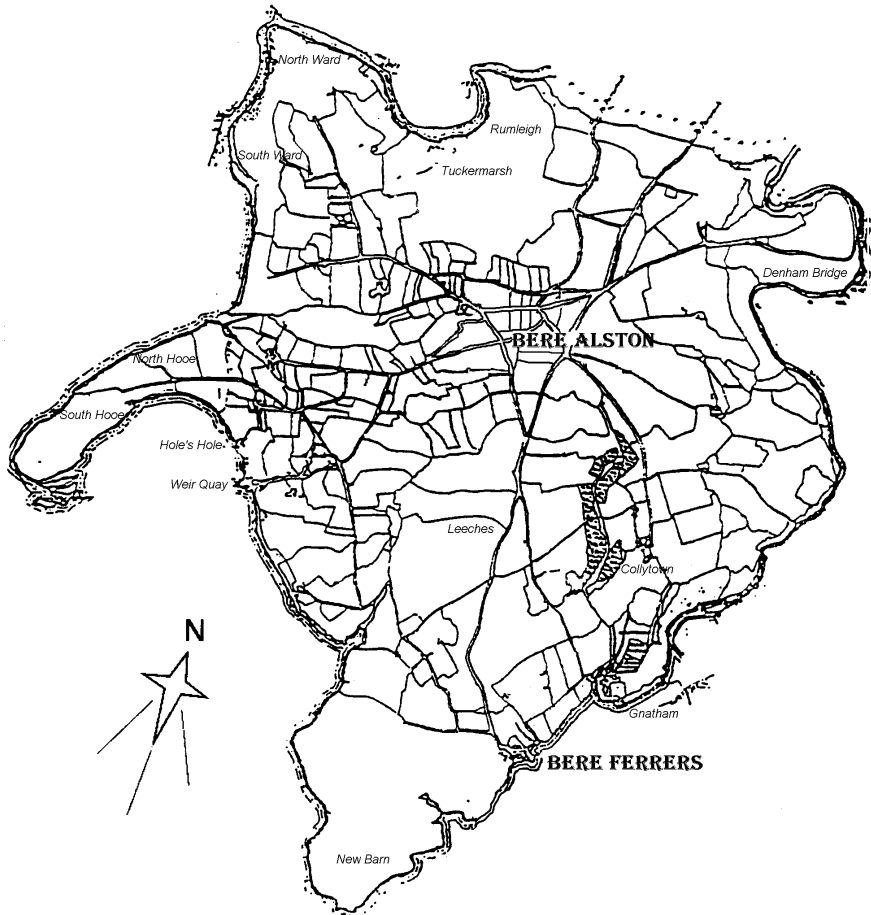


# Bere Ferrers Parish Community Emergency Plan



Version 4 July 2016

# INTRODUCTION

***Note the following abbreviations are used in this document***

***BA = Bere Alston : BF = Bere Ferrers***

The Bere Ferrers Emergency Plan has been prepared in order to assist the residents of the Bere Peninsular cope in the event of an emergency or other unforeseen situation which disrupts the normal activities of the area. In most situations the 'Blue Light' services, (Police, Ambulance, and Fire and Rescue services, as appropriate) would be in attendance very quickly and thus the involvement of residents would be minimal. However their assistance in a supporting role might be required in certain circumstances e.g. 'Tea and Sympathy' or providing temporary shelter for those involved in the incident until detailed arrangements for their safe transport can be arranged.

In the event of severe weather conditions and/or commitments elsewhere the 'Blue Lights' might not be able respond to calls for help, in which case it would be up to the residents, collectively, to deal with the situation to the best of their ability. To this end a list of services and facilities available within the Peninsula has been prepared, in addition to a list of useful contacts outside the area, and these are included in this booklet.

Unforeseen incidents, in the first instance should be dealt with by whoever is available and further assistance should be sought as necessary - parish councillors being a useful source of information, advice and assistance. Slower evolving events should be dealt with by whoever is best equipped to do so. Again parish councillors are a useful first point of contact.

Residents should be aware that Devonport Dockyard sounds emergency sirens every Monday at 11.30 am.

## **The Parish of Bere Ferrers**

The Parish of Bere Ferrers, which has a population of 3000 is situated in the south west of Devon, to the west of Dartmoor and on a peninsular formed between the River Tamar and the River Tavy with these rivers forming boundaries to the major part of the parish. By road, it is some six miles from Tavistock, the nearest large town and thirteen miles from Plymouth the nearest city centre.

The two principle communities in the parish are Bere Alston, the size of a small town, on the crown of the peninsula and Bere Ferrers, a village near the shore of the River Tavy. Access to the parish is either via the B3257 which crosses the A 390 at Gulworthy or the minor road which uses the medieval Denham Bridge to link to the A386 at Roborough Down and the peninsula. The access to this bridge is down a 1 in 5 hill and a single carriageway minor road, restricted to small vehicular traffic .

Bere Alston has a small shopping centre with a post office and public house. Also two churches (C of E and United), parish and church halls, social club, parish council office and doctor's surgery. A primary school, fire and rescue station, garage and petrol station are nearby. Bere Ferrers has a post office, church, public house, social club and village hall. The two villages are also linked by a railway line with services which run from Gunnislake, in Cornwall, to Plymouth.

Risks that that might require the communities to act independently include isolation caused by inclement weather or being unable to receive assistance from emergency services due to widespread disaster or pandemic. The community might also have to act alone during the first stages of a disaster such as major spillage, flood, aircraft or train crash or lost person. Upon arrival of the emergency services members of the local

community should be able to provide local knowledge. The community may be able to provide assistance in incidents too small to require the assistance of the emergency services such as a cat up a tree.

The Civil Contingencies Act 2005 suggests that parish councils prepare a contingency plan for self help in case of an emergency. Nearly all emergencies affecting our communities will normally be dealt with by the emergency blue light services, local authorities and major utility companies. However, there may be rare occasions when the community will have to help itself. The Bere Ferrers Parish Council have therefore resolved to prepare a community self help emergency plan. The aim of the plan is to provide a framework for Bere Ferrers Parish to cope with emergencies affecting our community.

Whenever possible the emergency services, local authorities and major utility companies will attend and deal with incidents in the parish. However, if they are unable to attend, the Parish Emergency Plan has been set out to provide assistance. This is by very nature generic which can be adapted to any emergency. Once the emergency services have been deployed then information in the plan can provide assistance and local knowledge to help them.

Residents should be prepared for emergencies with the creation of an Emergency Bag (see p9), which will help them locate essential items when an incident occurs. Suggested items would be a torch and spare batteries, battery powered radio and spare batteries, candles, matches and first aid kit. It is also suggested that residents have access to bottled water and ready-to-eat food and a tin opener.

## **POSSIBLE EMERGENCIES:**

### **Flooding:**

By the very nature of the geography of the area being almost all surrounded by water, flooding may result from exceptionally high tides or rainfall.

### **Snow and Ice:**

This could result in fallen trees, power disruption, blocked roads and no public transport. With only one main road into the peninsula, we could become isolated.

Contact should be made with the service supplier/s to

- Report the loss of service;
- Obtain an estimate of time when supplies would recommence.

If reconnection is likely to be delayed, the supplier/s should be asked to institute emergency measures to assist the community in dealing with the situation until normal service is resumed.

- West Devon Borough Council should be informed of the situation.

### **High Winds and Loss of Power**

Probably power disruption, fallen trees and blocked roads.

Actions would be as for Snow and Ice.

### **Road Traffic Accidents, Train Derailment or Aircraft Crash:**

This would probably be only a short term problem before the Emergency Services would take over, but hot drinks could be available in all areas by local household volunteers.

### **Emergency Accommodation**

There are a number of halls throughout the community which could provide a place of safety and shelter, plus hot drinks and biscuits.

A list of emergency accommodation, key holders etc., can be found the centre pages of this publication.

## Directory - Local

**Bere Alston Pharmacy:** 3 Fore St BA 01822 840234  
[fhj27.communications@nhs.net](mailto:fhj27.communications@nhs.net) (Home 01822 841623)

**Doctors Surgery BA** (Abbey Surgery) 01822612247

**Devon Doctors (out of hours service)** **0845 6710270**

**NHS Direct** **0845 4647**

**Non Emergency Medical** **111**

**FIRE Emergency** **999**

Bere Alston Fire Station, Station Road PL20 7EN 01822 840271

Snow Warden Mr R. Maycock ,19 Cornwall St BA 01822 841801  
or 0797816540

Sandbags Bere Ferrers Parish Council 01822 840748

Or Contact your local Parish Councillor

### **Defibrillators - locations**

Bere Alston - Public Toilets Station Rd BA PL20 7EJ

Bere Ferrers - Church Hall Station Rd BF PL20 7JT

### **Bere Ferrers Parish Council:**

Council Offices, Station Road, PL20 7EJ 01822 840748  
(Clerk to Council Mrs PM Taylor)

Mr Richard Leithall, 63 Broad Park Road BA 01822 841241

Mrs H Boot-Handford, 33 Broad Park Road BA 01822 841185

Mr M Benson, 10 The Square BA 01822 840209

Mrs D Chapman, 2 Warleigh View, Station Rd BF 01822 840464

Mr P Dennis, 15 Sherrell Park BA 01822 841669

Ms S J Hanson, 2 Long Orchard BA 01822 840485

Mr B Lamb 'Greystone' Weir Quay Rd BF	01822 840309
Mrs S Munn 'Bridge View' Station Rd BF	01822 841739
Mr R Maycock 19 Cornwall St BA 07976 816540	01822 841801
Mr D Pengelly 1 Trinity Close BA	01822 840042
Mr R Piper Woolacombe Farm BA	07887554948
Mr G R Reed 'Hunters Oak' Trendle Lane BA	01822 840002
Mr M Page -Bailey Little Trendle Fm Denham Rd	01822 841159

### **West Devon Borough Councillors**

Mr M Benson	01822 840209
Mr R Musgrave	01822 841064

### **Community Halls & Churches Key Holders**

BA Parish Hall	Peter Dennis	01822 841669
BA Holy Trinity Church Hall	Rev Nick Law	01822 840229
BF St Andrews Church Hall	Margaret Willmott	01822 840380
	Mr Adrian Mitchell	01822 841086

BA United Church Fore St BA		
Trevor Atkinson		01822 841627
Robin Holiday		01822 841093
Lesley Wright		01822 841120
Hope Cottage Café Fore St Bere Alston		01822 840320

### **Public Houses**

Edgcumbe Hotel 2 Fore St BA PL20 7AD	01822 840252
The Olde Plough Inn Bere Ferrers PL20 7JL	01822 840358

### **Miscellaneous**

BA Primary School Station Rd BA PL20 7AU	
Garage & Fuel, H & A Sleep 87 Station Rd PL20 7EW	01822 840244
Weir Quay Boatyard Weir Quay PL20 7BS	01822 840474
Victoria Social Club, Station Road BA PL20 7EJ	01822 840493
West View Residential Home 72 Broad Park Road BA PL20 7DU	01822 840674
Bere Ferrers Social Club, Fore St. BF. PL20 7JJ	01822 840922
Maurice Crout	01822 841094
Ron Ball	01822 840534
Bere Alston Bowling Club	01822 840045

## Directory: External

### Devon County Council:

General Enquiries	01392 383444	0845 1551015
Main Switchboard		01392 382000
Social Care		0845 6000388
Highways Snow & Ice gritting		01392 383329
Petrol & Explosives		01392 499499

<b>West Devon Borough Council</b>		01822 813600
Out of Hours		0800169 4217

### Environment Agency, South West Region

Customer Contact Centre (8am-6pm Mon-Fri)	08708 506506
Emergencies	0800 807060
Flood line	0845 9881188

<b>Gas Emergency</b>	<b>0800 111999</b>
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<b>Utility Emergencies</b>	<b>0800 365900</b>
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Western Power Distribution enquiries	0845 601 2989
South West Electricity	0845 650650
Power Failure	08457 651651
South West Water	0800 1691144
BT General Enquires	01525 290647

### Police (Devon & Cornwall Constabulary)

<b>Emergency</b>	<b>999</b>
Non Emergency	0845 2777444
Force HQ	Middlemoor 01392 420320
	Plymouth HQ. Crownhill 01752 721100
	Crimestoppers 0800 555111
	Anti Terrorism Hotline 0800 789321
	Non Emergency 101

<b>Fire</b>	<b>Emergency</b>	<b>999</b>
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Devon & Somerset Fire & Rescue		
Non Emergency		01392 872200
General Enquiries:		01392 872206

<b>Ambulance</b>	<b>Emergency</b>	<b>999</b>
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South Western Ambulance Services		
General Enquiries		01392 261621



**HM Coastguard (river rescue) Emergency 999**

General Enquiries	01803 882704
Infoline	0870 6006505

<b>Trains:</b>	Emergencies	0845 7114141
	non-emergency	020 75578000
	Network Rail	0870 0002020
	Network Rail Enquiries	08457484950

<b>Buses:</b>	Target Travel	01752 242000
	School Buses (Downs)	01822 810242
	School Buses (Oakleys)	01752 331333

<b>BBC Radio Devon 103 .4 FM</b>		01752 260323
	Travel Desk	08453 002829

**YOUR EMERGENCY BAG**

An emergency bag should hold information and items that may be useful in an emergency. The bag should be small enough to carry and be stored in a safe and secure place where family members can find it. The bag should be checked regularly. Your bag could contain:

- Details of regular prescription items for your family.
- Paper copy of useful telephone numbers (*e.g. family, friends, insurance company, utilities, doctors etc.*)
- Mobile phone and charger
- Important documents (*e.g. Passport, insurance certificates etc.*)
- National Health Service numbers (*Your doctor's receptionist can tell you these*)
- Toiletries
- First Aid Kit
- Wind up or battery radio including spare batteries
- Wind up or battery torch with spare batteries
- Essential keys (*e.g. House, car, work*)
- Special items (*e.g. Glasses, contact lenses*)
- Cash/debit/credit cards.
- Candles and matches (*Keep away from children*)

## Emergency Action Check List

**NAME**.....

**DATE**.....

	<b>ACTION</b>	<b>COMPLETED Y/N</b>
1	Dial 999 and ensure the emergency services are aware of the emergency, and log any advice given. Repeat advice to the person on the other end of the phone	
2	Contact and inform your District and Devon County Council. Remember to get person's name, extension number and department where he/she works	
3	Contact a member of the Parish Council (Tel Nos. in this publication)	
4	Contact volunteers and Key Holders as appropriate.	

**UNDER NO CIRCUMSTANCES SHOULD YOU  
PUT YOURSELF OR OTHERS AT RISK**

Vulnerable members of the community may require extra attention, please contact the Parish Council if you need special help.

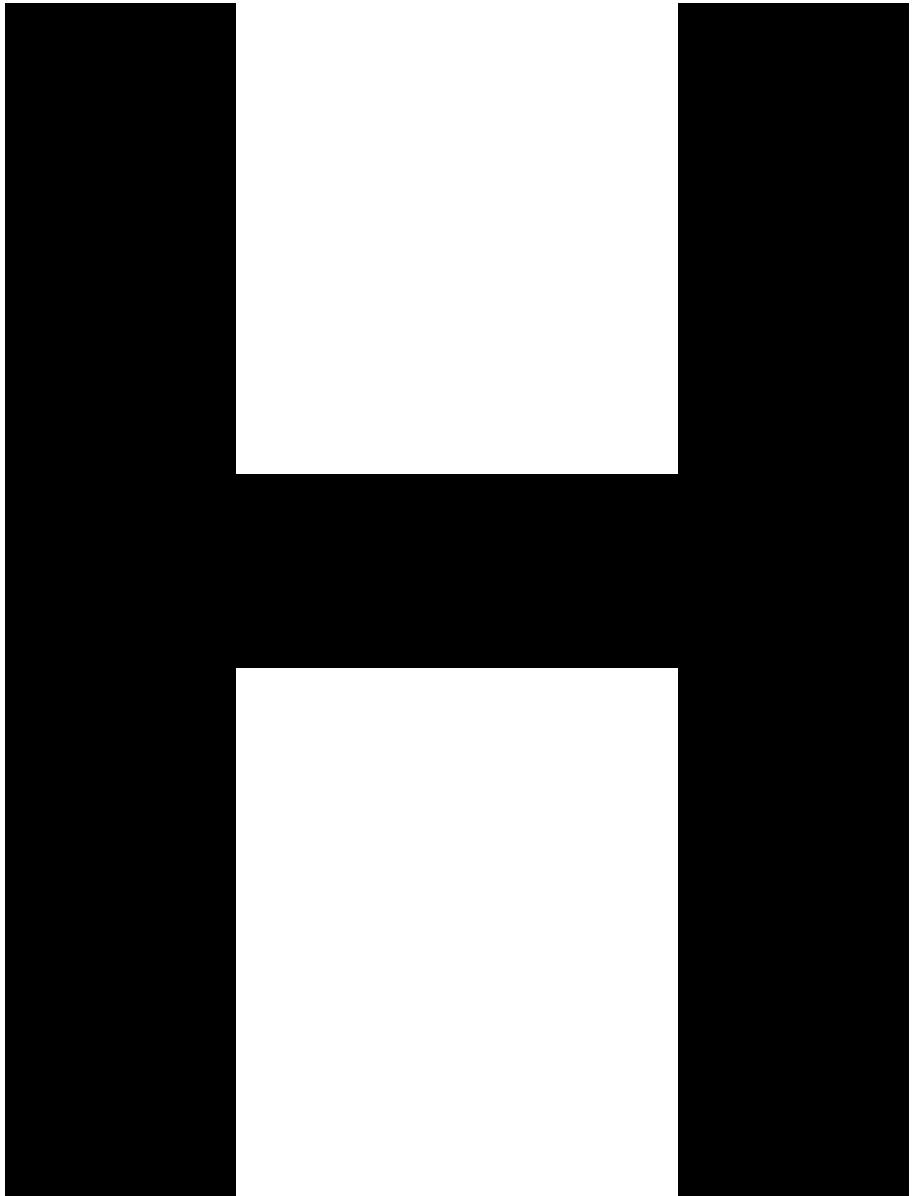
# LOG SHEET

**Name**.....

**Date** .....

It is important to record all information during an emergency. Completing a log sheet is an easy way to ensure information is not lost. It can help support/justify any decisions made or actions taken.

<b>Date</b>	<b>Time</b>	<b>Information/Decision/Action</b>	<b>Initials</b>



**IF YOU ARE IN NEED OF EMERGENCY ASSISTANCE  
DISPLAY THIS IN A PROMINENT WINDOW**

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